Student self-help / self-referral process to Academic Support Unit.

1. I feel that I am having trouble learning

2a. I don't feel that I have any other problems which might be affecting my learning
   Action: look at the self help links on the webpage

2b. I also seem to have other problems going on outside the medical school, e.g. health, family, social, financial

3a. I have looked at the self help links but still seem to be having learning problems

3b. Contact Pastoral Support Unit (Phase 1 and 2)

4a. My problems in learning seem to be with a particular module or clinical block
   Action: Contact module leader or clinical block lead and obtain feedback and advice

4a(i). I feel that I am having trouble across several modules or clinical blocks
   Action: 1. Collect feedback from relevant module tutors or clinical teachers / block leads
            2. Make academic support appointment

4b. My non-academic problem is resolving, but I still feel that I am struggling with my learning
   Go back to level 2 on this chart

5a. I am able to use the feedback and advice obtained from module or block lead

5a(i). I still cannot see how to use the feedback or advice given to me
   Action: 1. Collect feedback from relevant module tutors or clinical teachers / block leads
            2. Make academic support appointment